Independently Certified and Qualified Data Management Staff

Independently verified as experts in Data Management, highly competent and experienced in all aspects of Data Management services, dedicated to providing high-quality data to our Sponsors in industry leading timescales

Syneos Health™ is dedicated to setting the standard for building and maintaining a skilled professional team.

The Data Operations department at Syneos Health partnered with the IAOCR to develop and implement a tailored data management accreditation program. IAOCR is the only organization in the world dedicated to providing independent accreditations to the clinical research industry.

The program defines, measures and recognizes the expected skills and competencies of Clinical Data Associates (CDAs) who provide data management services for the clinical research field.

The accreditation program measures job-related expertise and reflects an employee's ability to perform far beyond typical education or even experience might provide. Together Syneos Health and IAOCR evaluates, trains, and reevaluates employees as they interact with the behaviors, technologies and processes necessary in data management.

Proven Results

- Industry recognized accreditation of workplace competence
- CDAs experienced in all aspects of data management services
- CDAs with the necessary skills to successfully deliver, as well as the knowledge to identify, the best possible solutions to meet each individual customer's unique needs
- Motivated and engaged CDAs

Syneos Health™

The Certification Process

Fundamentals Certification

12-36 months of training
and assessments

+

IAOCR verification of
workplace competence

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Advanced Certification

12 months of training
and assessments

+

IAOCR verification of
workplace competence

↓

Qualified Research Professional Status Issued by IAOCR

Proven Results

- Training conducted by accredited Qualified Clinical Research Trainers (TIACR)
- IAOCR accredited training program
- CDAs who understand why and how each requirement and deliverable connect are able to quickly assess the implications of any changes
- Data management employees with IAOCR verifiable expertise in those activities necessary to bring projects to a successful conclusion

Syneos Health is committed to training and developing our CDAs while allowing them to have independent responsibility for their own success. The IAOCR CDA certification allows employees to take ownership of their career development and increase their engagement with the company.

Together with the experts at IAOCR we have developed four learning outcomes for the program:

1 Understand the clinical trial process

2 Understand the role of the data management function within the clinical trial process

3 Understand how clinical research is regulated

4 Understand how to deliver high-quality clinical data for analysis

The program employs a variety of learning techniques leading up to and including the final credentialing in which the CDAs are evaluated through their responses to essay questions. The use of essay questions as the final assessment is crucial to the success of the program allowing Syneos Health to evaluate the detailed knowledge and comprehension the CDA has gained through the program, as well as their on-the-job, real-life experience. It eliminates guessing and requires a comprehensive knowledge of the skills and information required to be a successful CDA.

The Syneos Health training materials, syllabus and assessment criteria employed in the program are reviewed and accredited annually by the IAOCR. Training is conducted by accredited Qualified Clinical Research Trainers (TIACR). Essays are reviewed by Syneos Health employees who have achieved the IAOCR Verified Competence Assessor status and also independently verified by the IAOCR.

This credentialing program equips our CDAs with the ability to effectively understand the connections between requirements and deliverables, while quickly assessing the implications of any changes. The program also enables CDAs to identify the best possible solutions to meet each customer's unique needs. CDAs are awarded an industry recognized accreditation allowing Syneos Health to offer our customers independently verified, highly competent and experienced experts in all aspects of data management services who are dedicated to providing quality data in industry-leading timescales.

> **"It is important that employees feel they have the training and support they need to succeed. This accreditation helps validate our approach to ensuring a high-quality clinical trials workforce and further demonstrates to customers that they are working with a company that sets the standard for building and maintaining a skilled professional team"**
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> – Alistair Macdonald, CEO

About Syneos Health